

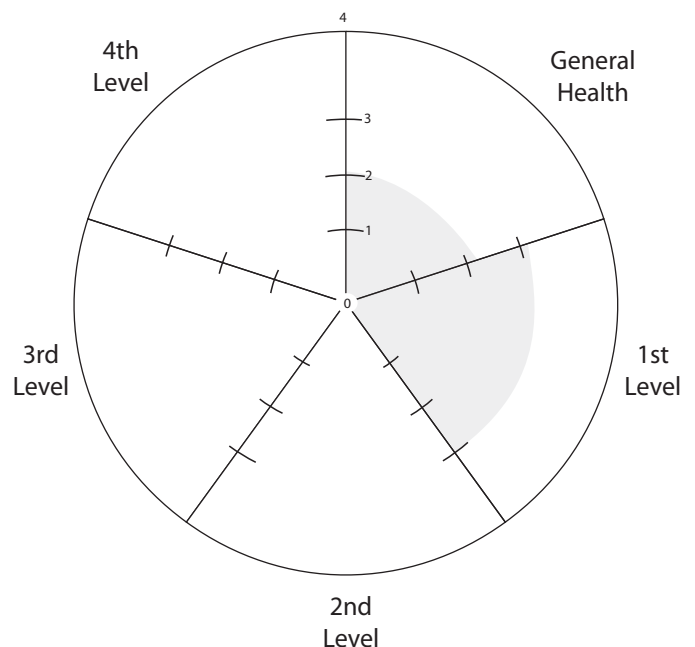
Healing Hospital Assessment



Introduction

A Healing Hospital has a mission to inspire healing and improve health. Their vision is to create and serve a healthy community. With this assessment, you will become aware of where your hospital is on the continuum toward this higher level of care in each of the Four Levels of Healing. First, the hospital assesses their current state of health with the both subjective opinions of stakeholders and objective signs and symptoms using generally accepted hospital performance metrics. In other words, do you have a foundation of trust and a healthy culture? The second level of healing inspires the hospital's staff to become role models for wellness. Each staff member has learned and uses the 5 Keys to Wellness while at work. The third level of healing is present when the hospital team is teaching health improvement in a healing environment to inspire patients and visitors to improve health. The fourth level of healing is present when the hospital takes an active role leading proven community health improvement services to create a healthy community.

The **Healing Hospital Assessment** will give you and your organization an understanding of how simple and easy it is to become a Healing Hospital™. Simply ask your leadership team to complete the 50 questions to the best of their ability and score each area. Then complete your organization's "wheel of healing" to determine the areas of opportunities to improve health by entering a pie slice of your score in each level. Following the assessment, Harmony Healing House can lead your organization through a six month program to add the services that complete the wheel and create a culture of health and healing. This low cost program will roll your organization into the future of healthcare.



Healing Hospital Assessment

Circle one: 1= No/Rarely 2= Sometimes/Maybe 3= Usually 4= Yes/Always

General Health Of The Organization

- | | | | | |
|---|---|---|---|---|
| 1. Team members know the mission of the hospital and enjoy their role. | 1 | 2 | 3 | 4 |
| 2. The vision for the organization is clear and it is supported by the community. | 1 | 2 | 3 | 4 |
| 3. The values of the organization drive positive behavior and discipline. | 1 | 2 | 3 | 4 |
| 4. The organization is a great place to work, volunteer or practice. | 1 | 2 | 3 | 4 |
| 5. The organization is financially healthy and does not feel unstable. | 1 | 2 | 3 | 4 |
| 6. The organization is focused on improving the health of the community. | 1 | 2 | 3 | 4 |
| 7. The organization has a great community reputation. | 1 | 2 | 3 | 4 |
| 8. Trust and Respect are encouraged and team members are usually highly productive. | 1 | 2 | 3 | 4 |
| 9. The organization embraces change and is flexible. | 1 | 2 | 3 | 4 |
| 10. I would refer my family to this organization for healthcare. | 1 | 2 | 3 | 4 |

SCORE _____ divide by 10 = _____/4

1st Level Of Healing: Present Signs And Symptoms

- | | | | | |
|--|---|---|---|---|
| 11. Patient satisfaction is above average | 1 | 2 | 3 | 4 |
| 12. Quality measures are above average. | 1 | 2 | 3 | 4 |
| 13. Physician satisfaction is above average. | 1 | 2 | 3 | 4 |
| 14. Employee satisfaction is above average. | 1 | 2 | 3 | 4 |
| 15. The organization has excess revenue over expenses. | 1 | 2 | 3 | 4 |
| 16. The organization gives to the community and there is clear health benefit. | 1 | 2 | 3 | 4 |
| 17. The staff turnover is lower than average. | 1 | 2 | 3 | 4 |
| 18. The staff absenteeism is lower than the average of other hospitals. | 1 | 2 | 3 | 4 |
| 19. There are few staff members on disability at any one time. | 1 | 2 | 3 | 4 |
| 20. Medical expenditures are stable and reflects generally healthy staff. | 1 | 2 | 3 | 4 |

SCORE _____ divide by 10 = _____/4

2nd Level Of Healing: Healthy Role Models

- | | | | | |
|---|---|---|---|---|
| 21. Staff is aware of their current state of health at the physical, emotional and mental levels. | 1 | 2 | 3 | 4 |
| 22. The organization has a strong staff wellness program to support their health. | 1 | 2 | 3 | 4 |
| 23. The organization offers access to movement and nature on breaks. | 1 | 2 | 3 | 4 |
| 24. There are mainly healthy food choices for staff and unhealthy food is discouraged. | 1 | 2 | 3 | 4 |
| 25. The organization encourages staff to balance work and play. | 1 | 2 | 3 | 4 |
| 26. The physicians and health practitioners are healthy role models. | 1 | 2 | 3 | 4 |
| 27. The organization encourages stress responsive behaviors to manage stress. | 1 | 2 | 3 | 4 |
| 28. Celebration and recognition are done consistently for staff. | 1 | 2 | 3 | 4 |
| 29. The organization is environmentally conscious. | 1 | 2 | 3 | 4 |
| 30. Leadership role models the values and healthy behaviors. | 1 | 2 | 3 | 4 |

SCORE _____ divide by 10 = _____/4

Healing Hospital Assessment

Circle one: 1= No/Rarely 2= Sometimes/Maybe 3= Usually 4= Yes/Always

3rd Level Of Healing: Healing Hospital

- | | | | | |
|--|---|---|---|---|
| 31. Patients and visitors are encouraged to assess their current state of health. | 1 | 2 | 3 | 4 |
| 32. The patients and visitors are given mainly healthy food options. | 1 | 2 | 3 | 4 |
| 33. Patients are taught healthy ways to reduce stress during treatments. | 1 | 2 | 3 | 4 |
| 34. The patients are given tools and services to heal while at the hospital. | 1 | 2 | 3 | 4 |
| 35. The hospital environment is usually calm and peaceful. | 1 | 2 | 3 | 4 |
| 36. The hospital is quiet and/or has healing music in the background. | 1 | 2 | 3 | 4 |
| 37. The hospital environment has plants, water, healing colors and low clutter. | 1 | 2 | 3 | 4 |
| 38. The hospital encourages non-invasive healing options as well as invasive treatments. | 1 | 2 | 3 | 4 |
| 39. The hospital provides health education to patients and visitors. | 1 | 2 | 3 | 4 |
| 40. The patients are referred to wellness programs to improve health. | 1 | 2 | 3 | 4 |

SCORE _____ divide by 10 = _____/4

4th Level Of Healing: Healthy Community

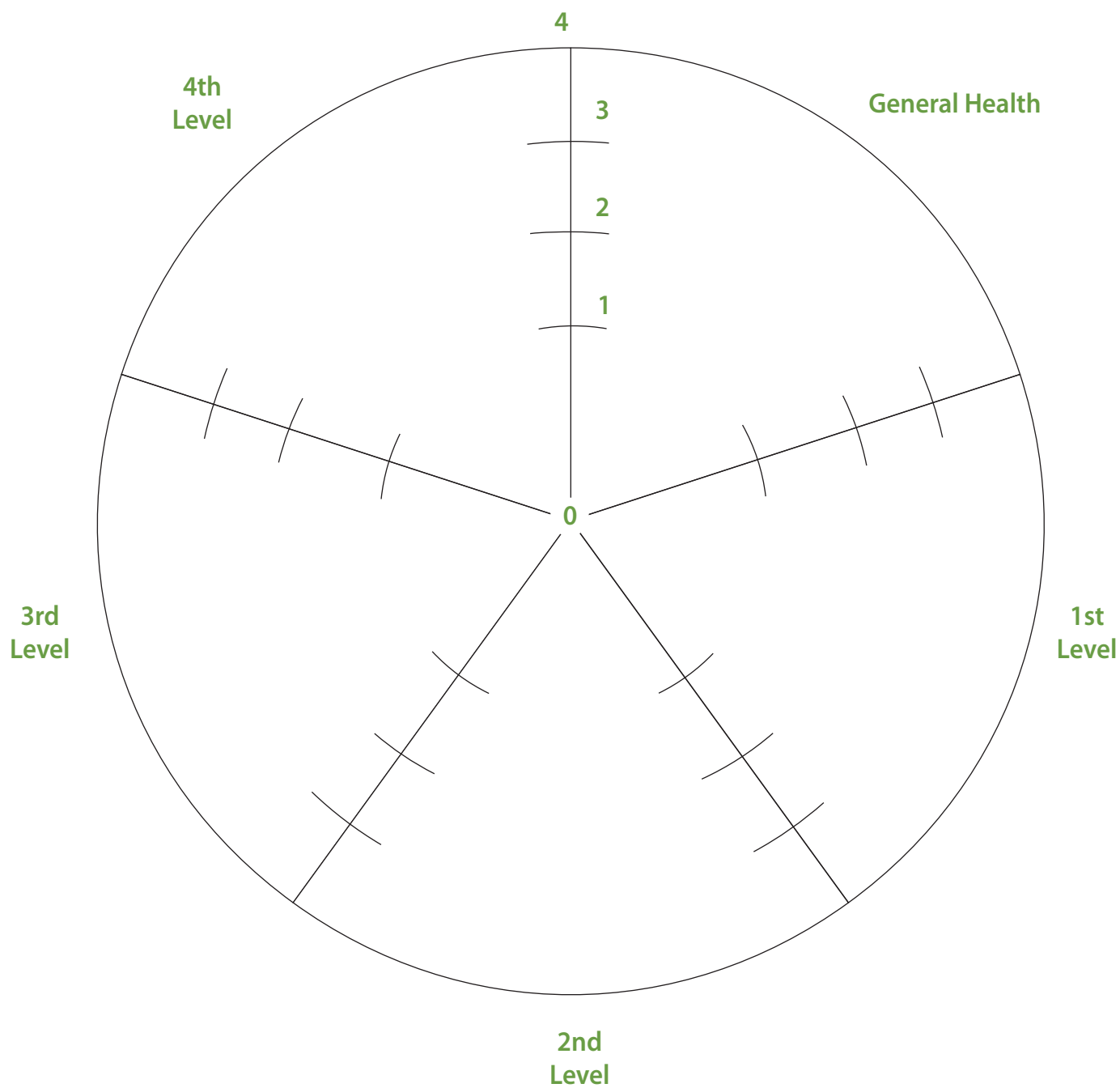
- | | | | | |
|---|---|---|---|---|
| 41. The surrounding community is generally healthy. | 1 | 2 | 3 | 4 |
| 42. The organization provides health assessments to the community. | 1 | 2 | 3 | 4 |
| 43. The organization provides health education to the community. | 1 | 2 | 3 | 4 |
| 44. The organization participates in healthy community activities. | 1 | 2 | 3 | 4 |
| 45. The hospital staff is encouraged to participate in community health. | 1 | 2 | 3 | 4 |
| 46. The physicians participate in health improvement activities. | 1 | 2 | 3 | 4 |
| 47. The organization has a reputation for health promotion. | 1 | 2 | 3 | 4 |
| 48. The organization continues to creatively add health promotion programs. | 1 | 2 | 3 | 4 |
| 49. The community looks to our organization to lead health improvement. | 1 | 2 | 3 | 4 |
| 50. The organization is part of a community network of health practitioners and partners. | 1 | 2 | 3 | 4 |

SCORE _____ divide by 10 = _____/4

Organizational Health Assessment

Wheel of Healing

Instructions: Plot the final score in the pie wedge that corresponds to the healing level.



Healing Hospital Assessment



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For information about becoming a Healing Hospital, please visit:
Harmony Healing House, Lakeport, CA 95453
HarmonyHealingHouse.com • (707) 263-5335